

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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| In re Application of: | Rutvik Doshi et al.  |
| Serial No.:           | 10/813,252   |
| Filing Date:          | March 30, 2004   |
| Group Art Unit:       | 2145   |
| Confirmation No.:     | 4823   |
| Examiner:             | Melvin H. Pollack  |
| Title:                | METHOD AND SYSTEM FOR MANAGEMENT AND<br>CONFIGURATION OF REMOTE AGENTS |

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OK to enter.

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

/MHP/

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. § 1.116**

In response to the final Office Action having a notification date of January 10, 2008 (the "Final Office Action"), Applicants respectfully request that the Examiner reconsider the rejection of the claims in view of the amendments and comments as set forth below.